Dear Friends,

In 2014, the Board of Trustees engaged in a year-long organizational assessment of the Foundation for Healthy Communities. The Board then involved staff and other stakeholders to update the Foundation’s mission and key objectives, and it established a vision statement and values. This annual report introduces this guiding framework. We appreciate the contributions of all our partners in the work of the Foundation.

Scott McKinnon  
Chairman

Shawn LaFrance  
Executive Director

**Vision:** Residents of New Hampshire achieve their highest potential for health and well-being in the communities where they live, work, learn, and play.

**Values:** Respect, Integrity, Excellence, Innovation, Engagement, Equity and Continuous Learning

**Mission:** Improve health and health care in communities through partnerships that engage individuals and organizations.

### Objective 1. Improve health by promoting innovative, high value quality practices within organizations and communities.

- **NH Partnership for Patients**
  - 6 Statewide conferences (Adverse Drug Events, Patient and Family Engagement, Safe Surgery)
  - 8 Community Workshops and 37 Hospital Site Visits
  - Scholarships & Honoraria (Falls Prevention, Team STEPPS, National Patient Safety Foundation)
  - Long-Term Care Patient Safety Agency for Healthcare Research Quality Project
  - NH Counties Association Health Care Conference
  - Home Care Association of NH – Quality Network support
  - **NH Health Care Quality Assurance Commission** 10th anniversary report

- **Rural Quality Improvement Network**
  - ICD-10 Prep: Dual Coding done with 6 hospitals
  - 5 regional physician coding training sessions
  - On-site mock surveys with 4 hospitals
  - Field support/research on compliance issues

- **Provider Orders for Life Sustaining Treatment Initiative**
  - Statewide conference on clinical workflow & quality, 70+ participants
  - 22 Technical Assistance site visits in 14 communities
  - Engaged 11 hospitals, 45+ long-term care facilities, 15+ home care/hospices
  - New resources: Provider FAQs; Patient/Families brochure; Implementation checklist

(Cover photos: Marketplace Assistance Outreach; HEAL volunteer; Legislative Briefing; Fall Forum Managed Care Panelists)
Objective 2. Lead change strategies that educate, create and sustain healthier communities and make the healthy choice the easy choice.

- **HEAL NH**
  - **Community Policy, Systems Environmental Change Programs completed:**
    - Ashland – Garden & Recycled Bicycles Program
    - Berlin – Park & Garden
    - Laconia - Park
    - Nashua - Heritage Trail & Garden
    - 3 Active Transportation Workshops with 70 participants
    - Active Transportation funds ($120K) awarded to 10 communities
    - HEAL leveraged $3.1 M in other funding (2009-2014)
    - Statewide HEAL conference with 130+ participants
    - ‘NH Healthy People, Healthy Places’ lead organization for implementation
    - **NH CATCH Kids Club** program transition to ACROSS NH

Objective 3. Work to promote access to affordable health care and resources that support the well-being of all people.

- **Behavioral Health**
  - ‘Waiting for Help: Barriers to Timely Access for People with Mental Health Care Needs’ report
  - New web-based wait list reporting system
- **Marketplace Assistance Program/NH Health Access Network (NHHAN)**
  - 8 trained multi-lingual outreach staff (Spanish & Portuguese)
  - Initial focus on NHHAN sites & uninsured
  - Outreach: community colleges, churches, restaurants, libraries, etc.
  - 20 weekly enrollment sites in 10 cities/towns, 500+ enrolled
  - Special enrollments & Medicaid Expansion
  - Best practices toolkit for NHHAN sites
- **NH Health & Equity Partnership**
  - 11 new Culture InSight facilitators trained (33 total)
  - Collective Impact model training held in May
  - New communications framing initiative to advance equity
- **Comprehensive Cancer Collaboration**
  - Established a web-based list of Clinical Trials in NH
  - Preventive Screening Guide created
  - 3 action projects launched
  - Organized 2 policy/advocacy training workshops
  - 200+ participants conference on ‘Reducing Cancer Risk Where We Live, Learn, Work, and Play’ with emphasis on equity issues
Foundation for Healthy Communities

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